Peer supporters promoting positive bystander behavior

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## Peer support schemes in Finnish education

Basic education grades 0-6

ECE

Basic education grades 7-9

Vocational



## **Peer Support Network in Finland**



Grades 7-9 90% of schools





10 MLL district offices

hundreds of volunteers in the League's local associations

MLL central office



## **Challenges and project aims**

Peer supporters role in schools' anti-bullying policy is unclear

- Develop peer supporter trainings
- Target the bullied and lonely pupils

Fight against bullying when it happens comes often too late.

- Prevent all forms of degrading treatment
- Build approach with positive aims

Cyberbullying (CB) is dealt as a technical "internet safety" issue

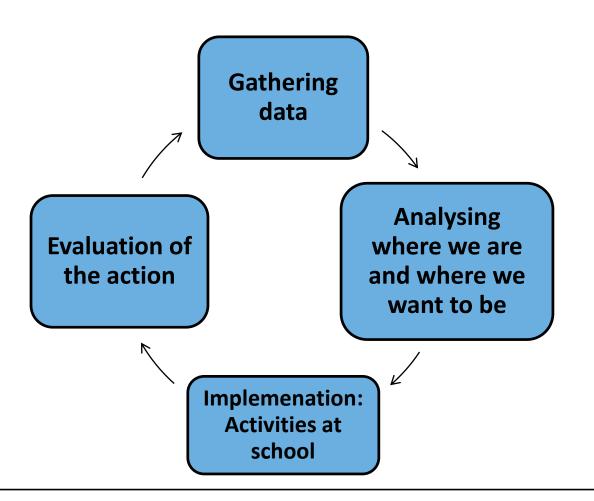
- Integrate CB in bullying prevention
- Develop methods for digital dialogue

Adult responses to bullying among teenagers are ineffective

- Support adults with knowledge from pupils
- Empower pupils to make small kind gestures to decrease the effects of bullying



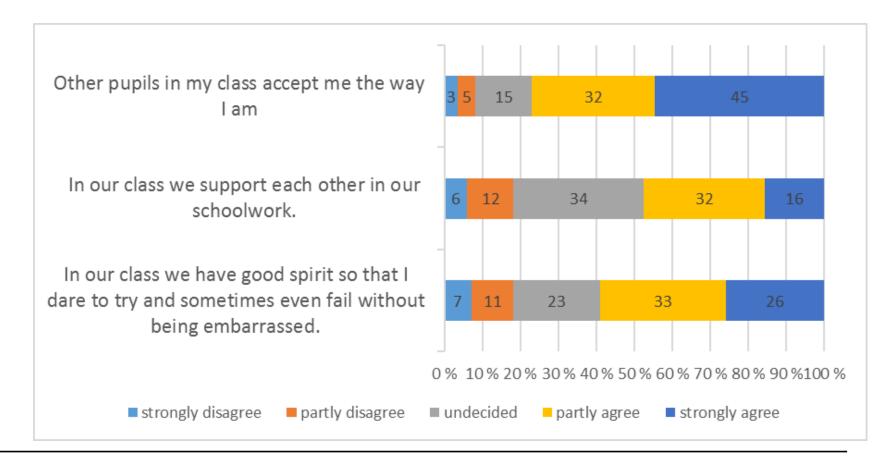
## **Building a process of participation**





## Gathering data

#### **Peer relations**





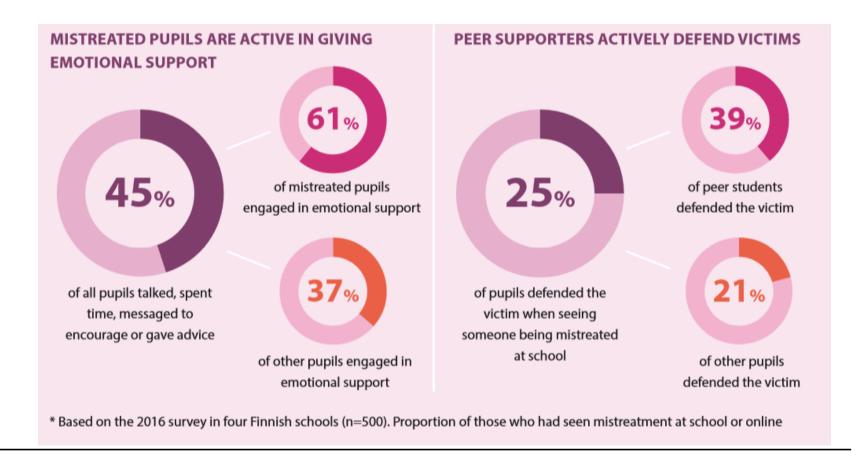
## What have other pupils done after you being mistreated?

#### WHAT HAVE OTHER PUPILS DONE AFTER SEEING YOU BEING MISTREATED? (N=177)

	l experienced	and it helped me	change during the project (who experienced it)
Talked, sat down or spent time with me.	57%	70%	+22%
Messaged me to encourage me.	53%	65%	+23%
Gave me advice.	55%	58%	+26%
Helped me get out of the situation.	51%	67%	+19%
Told the person(s) to stop.	50%	56%	+27%
Helped me to tell an adult.	41%	47%	+25%
Told an adult.	41%	39%	+21%
Did something else.	12%		+11%
Did nothing.	31%		-28%



## Differencies in bystander behaviour





## Pupil workshop on survey results

Analysing where we are and where we want to be

- Qualitative knowledge about the youth perspective
- How to interpret the results?
- -> pupils are allowed to discuss and interpret the results, not just participate in planning the actions. (eg. bullying online/ offline)





## Workshops for teachers

- Shared understanding of where to focus when promoting wellbeing and participation at school
- Dialogue between school staff and pupils
- -> "Pupils have probably understood the question wrong?"



## **Training for peer supporters**

Implemenation:
Activities at school

#### Social and emotional skills, empathy skills

- Listening and communication skills
- Case-example of active bystander behavior
- What confronts me in different situations?
- -> How to foster everyone to show support through small friendly gestures?

#### How to create a positive atmosphere for the whole school?

- How to facilitate a group?
- Evaluation of peer support actions
- Lectures about active bystander behavior



# Creating a culture of "inviting everyone to join"

Implemenation:
Activities at school

- Theme days, break activities, parties etc. are important in promoting good atmosphere and lifting the status of peer supporters
- The goal of all efforts is to increase the feeling of community and participation
- Focus on the objectives of peer support work:
  - What kind of new actions we should do -> Why we are doing what we do as peer supporters?
    - How we should plan the action so that it improves the atmosphere at school?



## **Re-survey for pupils**

### Sydän-Laukaan koulu /Peer relations

Most progress:

At our school you have to 'behave right' in order not to get bullied

In our class we support each other inour schoolwork.

At our school it has been taken care of that no-one is left alone.

Our class spirit is so good that I can fail without feeling embarrassed

Evaluation of the actions

**-23%** 26% → 20%

+ 21%
36% → 44%

Evaluation of the actions

### **Qualitative evaluation**

#### Feedback from pupils at the evaluation workshop:

- The atmosphere at the whole school has improved:
  - Pupils are allowed to participate more at all levels:
     both learning and extracullicular activities
  - Pupils from different grades cooperate more
- More and more pupils participate in different activities organised by peer supporters
- There is widespread interest in becoming a peer supporter



## **Lessons learned from youth**

- Online and offline bullying are mixed in the same picture
- Pupils are very aware of hiden norms at school that teachers may not be aware at all
- Targeting all mistreatment, not just bullying
- Clear structures and processes at school are important
  - Anti-bullying policy
  - Training and coordination of peer support work
  - Enough opportunities for peer supporters to be active at school

! Pupils don't rely on structures -> the most important thing is the relationship between school staff and pupils



#### **Outcomes**

- Materials for peer support work:
  - Youth participation in bullying prevention methodology material
  - Inspirational material for schools about how to combine adult-led antibullying work and peer support scheme
  - Updated training material for peer support work about bullying prevention
  - Trainings for peer support coordinators and KiVa teams



## www.mll.fi/peersupport



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